

CURRICULUM VITAE

Kelly Rabah

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EDUCATION

<u>Institution</u>	<u>Concentration</u>	<u>Degree/Date</u>
University of Michigan Ann Arbor, Michigan	Clinical Practice and Administration	MSW, 1990
Miami University Oxford, Ohio	Organizational Communication	BA, 1985

POST GRADUATE EDUCATION

Leadership Academy Wright State University Boonshoft School of Medicine, Dayton, Ohio	2015-2016
Teach the Teacher (Stanford Faculty Development Program in Clinical Teaching) Wright State University Boonshoft School of Medicine, Dayton, Ohio	2015
Certificate in Family Life Wayne State University, Detroit, Michigan	1991
Certificate in Management and Industrial Relations University of Michigan, Ann Arbor, Michigan	1990

ACADEMIC EXPERIENCE

<u>Institution</u>	<u>Position</u>	<u>Dates</u>
Wright State University, Dayton, Ohio Department of Obstetrics/Gynecology	Assistant Professor	2014-present
Department of Geriatrics	Assistant Professor	2014-present

CERTIFICATION

Fellow of the American College of Healthcare Executives (FACHE)	2017
Certified Health Professional in Risk Management (CPHRM)	2015
Certified Professional in Healthcare Quality Management (CPHQ)	2015
Six Sigma Green Belt in Healthcare (SSGB)	2014
Duke University Patient Safety Officer Certification	2014
Institute Health Improvement National Safety and Quality Certification	2014
End of Life Nursing Education Consortium Facilitator	2012
Respecting Choices Trainer and Facilitator	2012
Academy of Bereavement Trainer and Facilitator	2010
Crucial Conversations Trainer	2010
End of Life Physician Education Consortium Trainer and Facilitator	2010
Baptist Health Systems Leadership Forum	2009
Resolve Through Sharing Bereavement Trainer	2009
Licensed Independent Chemical Dependency Counselor (LICDC)	1997
Relay Explain Listen Acknowledge Thank Express Trainer (RELATE)	2011

LICENSE

LISW-S 1.0010244 Ohio

PROFESSIONAL EXPERIENCE

<u>Institution</u>	<u>Position</u>	<u>Dates</u>
Wright State University Dayton, Ohio	Director of Patient Safety Quality Improvement for the Graduate Medical Education Program	2014-present
Gabrielle's Bridge Cincinnati, Ohio	Founder and President	2013-present
Press Ganey and Associates Cincinnati, Ohio	Patient Experience Advisor	2012-2013
UC Health, University Hospital Cincinnati, Ohio	Director of Patient Support Services Administrator, Compassionate Care Manager Liver Transplant Program Psychiatric Emergency Services	2010-2012 2007-2009 2006-2007 2006 2004-2006

ADDITIONAL EXPERIENCE

Independent Contractor Chicago, Illinois	Social Worker	1994-1997
Cadence Health - Central Dupage Hospital Winfield, Illinois	Consultative Services Manager Case Manager, Adult Behavioral Health	1992-1994 1991-1992
Nabisco Brands, Inc. Cincinnati, Ohio	Key Account Manager	1988-1989
Procter and Gamble Distributing Company Detroit, Michigan	Sales Representative	1985-1988

PROFESSIONAL MEMBERSHIP

<u>Honorary</u>	<u>Dates</u>
Pi Lambda Theta Doctoral Student Honorary	2016

Association

American Society for Healthcare Risk Management (ASHRM)	2015-present
National Association of Health Care Quality (NAHQ)	2015-present
Academy of Certified Health Care Executives (ACHE)	2007-present
National Association of Social Work (NASW)	1991-present

PRINTED SCHOLARSHIP

Books

Rabah, Kelly (2015). *On Angel's Wings—A Guide to Chronic, Serious and Terminal Illness for Patients, Families, and Healthcare Professionals*. Oklahoma: Tate Publishing.

Articles

Peer Reviewed

Lindheim, Steven, Nouri, Parvaneh, Rabah, Kelly, and Yaklic, Jerome (2016). Medical Professionalism and Enculturation of the Millennial Physician: Meeting of the Minds. *Fertility and Sterility*. Published online November 2, 2016.

Abstracts

Rabah, Kelly, (2015). Improving Physician Learning, Engagement, and Objective Knowledge Assessment. Poster presentation - First place award. Wright State University Student Success Symposium August 2015.

PRESENTATIONS

National

"Risk Management with Resident Physicians—A Mock Trial where the Doctors are the Judge and the Jury," Association for Hospital Medical Education (AHME), Fort Lauderdale, Florida, May 2016.

"Patient-Centered Care—A Bedside Rounding Tool." Society of Family Medicine, Orlando, Florida, April 2015.

"End of Life Care and the Patient Experience." Press Ganey National Conference, Washington, D.C., November 2013.

"Connection and the Patient Experience." Cleveland Clinic, Cleveland, Ohio. March 2013.

"Communicating About Serious Illness." National Leukemia Society, Orlando, Florida, March 2007.

International Presentations

"Pearls and Pitfalls of communicating at the End of Life." National Association of Social Workers (NASW), Alberta, Canada, November 2006.

Regional

"Root Cause and Intensive Analysis—How to Make a Difference in Quality." Wright State University School of Medicine, Dayton, Ohio, January 2015.

"Quality Models." Wright State University School of Medicine, Dayton, Ohio, October 2014.

"The Patient Experience—Why It Matters to You, NOW." American Medical Association, Cincinnati, Ohio, June 2014.

"Going from Good to Awesome—How to Take It to the Next Level with Patient Experience." Ohio Health Systems, Columbus, Ohio, November, 2013.

"Teamwork and the Patient Experience." Mercy Healthcare Partners, Cincinnati, Ohio, April, 2013.

"Compassionate Care and the Wisdom of thoughtful Communication." Vitas Innovative Hospice, Cincinnati, Ohio, November, 2009.

"Palliative and Hospice Care." University of Cincinnati Health, Cincinnati, Ohio, May, 2009.

Grand Rounds and Other Local Presentations

"Transitions of Care." Wright State University Boonshoft School of Medicine, 22 Residency and Fellowship Programs, Dayton, Ohio, April-July 2016.

"Healthcare Disparities." Wright State University Boonshoft School of Medicine, 22 Residency and Fellowship Programs, Dayton, Ohio, January-March 2016.

"Discussing Serious Illness." First-year Residents. Wright State University Nutter Center, Dayton, Ohio, November 2015 and September 2016.

"Communicating with Patients and Families about Serious Illness." Wright State University Boonshoft School of Medicine, 22 Residency and Fellowship Programs, Dayton, Ohio, October-December 2015.

"Code Status and the DNR Discussion." Surgery residency program, Wright State University Boonshoft School of Medicine, Dayton, Ohio, August 2015.

"An Introduction to Basic Quality Models." Wright State University Boonshoft School of Medicine, 22 Residency and Fellowship Programs, Dayton, Ohio, January-March 2015.

"A CLER Introduction and How to File an Incident Report." Wright State University Boonshoft School of Medicine, 22 Residency and Fellowship Programs, Dayton, Ohio, April June 2014.

SERVICE AND ACADEMIC OUTREACH

Committee Service

<u>School of Medicine Committee</u>	<u>Position</u>	<u>Dates</u>
Graduate Medical Education Committee	Member	2014-present
Graduate Medical Education Executive Committee	Member	2014-present
Dayton Ohio Collaborative for Patient Safety, Quality and Experience	Founder and Chair	2015-present
Greater Dayton Area Hospital Association, GDAHA	Member	2015-present

SERVICE AND ACADEMIC OUTREACH

Committee Service

<u>Premier Healthcare System Committees</u>	<u>Hospital</u>	<u>Dates</u>
Directors of Education Committee	Good Samaritan	2014-present
Directors of Education Committee	Miami Valley	2014-present
Environment of Care Committee	Miami Valley	2014-present
Quality Council Committee	Miami Valley	2014-present
Sentinel Events Committee	Miami Valley	2014-present
Mortality and Morbidity Committee	Miami Valley	2015-present
Leadership Forum	Premier Health	2015-present
Safety and Quality Work Group	Premier Health	2014-present
Hospital Institutional Research Committee	Premier Health	2016-present

Community Service

<u>Association</u>	<u>Status</u>	<u>Dates</u>
St. Susannah Church Bereavement Group	Leader and Facilitator	2014-present
St. Susannah Communion distributor to area nursing homes	Leader	2014-present
Moeller High School Mom's Club	Member	2014-2016
CCHMC Kindervelt Chapter #23	President	1997-2000
Mason High School Moms Community Service Club	Member	2004-2015
Cincinnati Women's Club	Member	2001-2006
Junior League of Cincinnati	Member	1997-2003
Make A Wish Foundation of Chicago	Wish Granter	1993-1997
Junior League of Chicago	Member	1991-1994