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## When Users Talk...We Listen: Connecting with Our User Needs

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# When Users Talk...We Listen: Connecting with our user needs



## How they “talked” to us:

Course assignments

Email surveys

Comment books

Audience response surveys (“clickers”)

Class discussions

Casual conversations



## We “listened” & responded:

More whiteboards

Better signage (locating books in the stacks)

Silent study areas for finals week

Popular fiction collection

Presentation practice room

More comfortable furniture

Print-and-go option

Longer STAC hours



## Share how You have listened:

